

ARCTIC Lucky Draw

Terms and Conditions of Participation

1. Description of the sweepstakes

Arctic (HK) Ltd. ("Arctic") will be giving away a monthly \$1000 prize to lucky participants who purchase Arctic MX-2 or MX-4 Thermal Compound during the participation period. The following terms and conditions apply to participation in the sweepstakes.

2. Who is eligible to participate?

- a. Participation in the sweepstakes is open to anyone who purchases Arctic MX-2 or MX-4 Thermal Compound. Proof of purchase must be submitted by uploading a photo, screenshots or scans of the proof of purchase in the entry form. Entrants may also participate without purchasing a product as specified under 2d.
- b. Natural persons who have reached the age of majority in their jurisdiction of residence and reside in Germany, Great Britain, France, Spain, Italy, Switzerland, Canada (excluding Quebec), USA (excluding Florida and New York), Brunei, Cambodia, East Timor, Indonesia, Laos, Malaysia, Myanmar, Philippines, Singapore, Thailand, Vietnam or China are eligible to participate in the Sweepstakes.
- c. Each customer may only enter the sweepstakes once per drawing cycle. This restriction also applies in the event of multiple product purchases by a customer. Customers may not register multiple times using different email addresses. The drawing cycle is restarted every month. In each new drawing cycle the Sweepstake can be entered anew with a previously unused product code.
- d. Alternatively, entrants may also participate by filling out the entry form at lucky-mx.arctic.ac by entering their first and last name, full address (street, number, zip code, city, country) and email address. All decisions by the sponsor are final.
- e. Participation in the sweepstakes is not open to employees of Arctic GmbH, Arctic Limited and Arctic Inc., their family members and other persons associated with the creation and management of this promotional event, as well as commercial customers and dealers, their employees and family members.
- f. The use of automated processes intended to manipulate these sweepstakes is prohibited.
- g. Arctic reserves the right to exclude customers from participation in the sweepstakes for legitimate reasons. Such reasons may be deemed to be present (i) in the event of manipulation in connection with accessing or conducting the sweepstakes, (ii) in the event of a breach of these Terms and Conditions of Participation, or (iii) if false or misleading personal information has been submitted.

3. How do I participate? How are the sweepstakes conducted?

- a. To participate in the sweepstakes, customers must scan the QR Code on the packaging of the ARCTIC Thermal Compound purchased and fill in the entry form on lucky-mx.arctic.ac/SPECIALCODE.

- b. The winner of each drawing will be determined within the first five business days of the following calendar month and be notified as soon as possible.
- c. The first drawing will take place on March 1, 2019. The last drawing will be held in January 2021.

4. What prizes can I win?

- a. Each month, one winner will be randomly drawn from all participants entered in the sweepstake. The winner will receive a prize of \$1,000, with the amount paid in the respective national currency at the current exchange rate.
- b. Arctic will inform prizewinners via email. Winners will then have 14 days to provide Arctic with their account information required to remit payment of the prize amount. In the event that the winner does not contact Arctic within 14 days of notification, the prize will be forfeited and a new winner will be determined by random selection.
- c. Payment of the prize is made exclusively by bank transfer. Payment in cash is excluded. Prize claims are non-transferable. Arctic will pay any applicable transfer fees.

5. Final provisions

- a. All decisions by the sweepstakes sponsor are final.
- b. Should individual provisions of these Terms and Conditions of Participation be invalid, this shall not affect the validity of the remaining provisions.
- c. Arctic reserves the right to cancel the sweepstakes for good cause at any time. Good cause may be deemed to be present if e.g. technical or legal reasons preclude the continuation of the sweepstakes by Arctic.
- d. Arctic is not willing or obligated to participate in dispute resolution proceedings before a consumer arbitration board.
- e. Arctic does not act as withholding tax agent. Prizes may be subject to personal income taxation in the country of residence of the winners according to local rules.

Sponsor's contact information:

Arctic (HK) Ltd. Unit 1302-05, The Octagon | 6 Sha Tsui Road | Tsuen Wan N.T. | Hong Kong

Questions, comments or complaints regarding the sweepstakes should be sent to: lucky-draw@arctic.ac